

Triage Calls
Call Summary by Triage Disposition by Original Inclination by Contract
Encounter Type: all

From: 2/1/2016 To: 2/29/2016

<u>Contract</u>	<u>Original Inclination</u>	<u>Acuity</u>	<u>Disposition</u>	<u>#</u>	<u>% of Total</u>
Oregon Health Plan Care Coor					
	<None Recorded>				
		71	See Provider within 8 Hours	1	0.9%
		25	Provide Home/Self Care	1	0.9%
				2	1.8%
	911 Situation - Do not Ask				
		100	Activate EMS 911	19	17.4%
		95	See ED Immediately	1	0.9%
				20	18.3%
	Called/Gone to MD or Dentist				
		95	See ED Immediately	4	3.7%
		85	Call Provider Immediately	1	0.9%
		76	See Provider within 4 hours	5	4.6%
		66	See Provider within 24 hours	4	3.7%
		45	See Provider within 72 Hours	2	1.8%
		25	Provide Home/Self Care	2	1.8%
				18	16.5%
	Health Information Call				
		20	Provide Information or Advice Only	11	10.1%
				11	10.1%
	No Contact after Multiple Attempts				
		15	No Contact after Multiple Attempts	3	2.8%
				3	2.8%
	No Service Provided				
		100	Activate EMS 911	5	4.6%
		99	No Services Provided	5	4.6%
				10	9.2%
	Would have gone to the ED				
		100	Activate EMS 911	1	0.9%
		95	See ED Immediately	5	4.6%
		76	See Provider within 4 hours	3	2.8%
		66	See Provider within 24 hours	1	0.9%
				10	9.2%
	Would have gone to UCC				
		66	See Provider within 24 hours	6	5.5%
		45	See Provider within 72 Hours	1	0.9%
				7	6.4%

Triage Calls
Call Summary by Triage Disposition by Original Inclination by Contract
Encounter Type: all

From: 2/1/2016 To: 2/29/2016

<u>Contract</u>	<u>Original Inclination</u>	<u>Acuity</u>	<u>Disposition</u>	<u>#</u>	<u>% of Total</u>
Would have treated at home					
		95	See ED Immediately	5	4.6%
		93	See Provider Immediately	1	0.9%
		90	Call Poison Center Immediately	2	1.8%
		77	Call Provider within 4 Hours	2	1.8%
		76	See Provider within 4 hours	3	2.8%
		66	See Provider within 24 hours	6	5.5%
		55	Call Provider within 24 Hours	1	0.9%
		45	See Provider within 72 Hours	1	0.9%
		40	See Provider within 2 Weeks	1	0.9%
		25	Provide Home/Self Care	6	5.5%
				28	25.7%
Total for Contract :				109	100.0%